



PLANNED MAINTENANCE THAT KEEPS YOUR OPERATIONS MOVING

From sectional doors to dock equipment, pedestrian doors, and other intelligent access solutions products, we deliver proactive service that minimizes downtime and protects your investment.



MINIMIZE DISRUPTIONS. MAXIMIZE PERFORMANCE.

Protect your operations. Prevent the unexpected.

When your sectional doors or dock systems fail, the impact isn't just inconvenient. It disrupts operations, creates downtime, increases costs, and can even create safety or compliance risks. For business owners, facility managers, property managers, and critical service providers like police and fire departments, staying ahead of these issues is essential.

That's where a Planned Maintenance Program comes in.

At Creative Door Services, we bring more than 55 years of experience servicing and maintaining access and entry systems in demanding commercial, industrial, and public service environments. Whether it's a distribution center, multi-tenant property, or emergency services

facility, our planned maintenance programs are designed to keep your intelligent access solutions products running safely and efficiently.

Our technicians perform scheduled inspections, service critical components, and flag potential issues before they become costly repairs or cause operational delays.

Why Planned Maintenance Matters

- Avoid unplanned downtime by preventing failures that interrupt daily operations
- Reduce emergency repair costs by catching problems early
- Extend equipment life with consistent care and servicing
- Support safety and compliance requirements with properly maintained sectional doors, docks, and access products

PROFESSIONAL MAINTENANCE YOU CAN COUNT ON

Sectional Doors

- Inspect, lubricate, and adjust door components (includes: sections, track, hinges, rollers, bottom fixtures, cables, drums, bearings, shaft, torsion springs, chain hoists, brake solenoids, rollers, worn hinges, cables, motor belts, etc.)
- Inspect weather stripping for wear, shrinkage, and damage
- Test and adjust balance of door(s) in manual position

Rolling Doors

- Inspect, lubricate, and adjust door components (includes: guides, curtain, bottom bar, gusset plates, hood, chain hoist, etc.)
- Inspect small door components, as appropriate
- Inspect weather stripping for wear, shrinkage, and damage
- Test and adjust balance of door(s) in manual position
- Offer annual drop test for fire doors based on municipal Fire Code regulations

Electrical Operators

- Inspect, lubricate, and adjust operator components (includes: rail, chains, sprockets, bearings, shafts, trolley, clutches, brakes, safety devices, radio receivers, timers, exit devices, etc.)
- Ensure emergency release device is operating properly

“It's critical that our sectional doors are working properly at all times. Creative Door's planned maintenance program has proven to reduce the number of service calls we make—ultimately reducing downtime and additional costs. Creative Door saves the Edmonton Police Services time and money.”

Jerry Juzwa, Director of Facility Management at the Edmonton Police Services

OUR SERVICE COMMITMENT

For your commercial and industrial sectional door needs, we provide:

1. Scheduled inspections at your convenience to reduce disruptions and keep your operations running smoothly
2. Detailed multi-point inspection reports that help you track issues, prioritize repairs, and plan ahead
3. 30-day guarantee on all parts and labour for added peace of mind
4. Comprehensive maintenance coverage for:
 - Sectional doors
 - Dock equipment and levelers
 - Automated gates and security grilles
 - Automatic and pedestrian doors
 - Other access system components



WHY CHOOSE CREATIVE DOOR?

- Canadian Door Institute certified technicians
- COR certified
- WCB compliant and certified
- First aid trained, Aerial Lift Platform certified, ISNetworld certified
- Most extensive products and parts selection in Western Canada
- In-house technical support for all door makes and models

- 30-day parts and labour guarantee
- 24-hour emergency repair service (available at most branches)
- 55+-year history as the largest garage and sectional door company in Western Canada
- BBB A+ Accredited in all locations

Give your sectional doors a boost and sign up for our planned maintenance program today.

Schedule your next appointment:

P (866) 380-5781

